

AUG 04 2006

PTO/SB/67 (08-03)

Approved for use through 07/31/2003. OMB 0051-0031  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

## Certificate of Transmission under 37 CFR 1.8

Application Serial No. 09/972,076

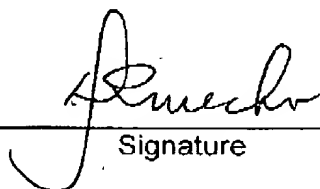
Attorney Docket No. ISAA0004

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office

From: GLENN PATENT GROUP  
Customer No.: 22,862  
Tel: (650) 474-8400  
Fax: (650) 474-8401

on 4 August 2006

Date



Signature

Della Revecho

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

Attached to this cover-sheet please find the following documents:

1. Response (29 pages)

This collection of information is required by 37 CFR 1.8. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.8 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

AUG 04 2006

Application Serial No. 09/972,076

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Johnson, et al.

Docket No.: ISAA0004

Serial No. : 09/972,076

Art Unit: 2192

5 Filed: 05 October 2001

Examiner: Pham, Chrystine

Title: DECISION SERVICE METHOD AND SYSTEM

4 August 2006

10 Assistant Commissioner for Patents

Mail Stop - Amendment

P.O. Box 1450

Alexandria, VA 22313-1450

15 **AMENDMENT IN RESPONSE TO OFFICE ACTION**

Madame:

20 This is in response to the Office Action, which was mailed to Applicant on 04 May 2006,  
for the above-identified patent application. Amendment to the Claims are attached  
hereto.

**Remarks** begin on page 2 of this paper.

**Listing of Claims** begins on page 10 of this paper.

25 The Commissioner is authorized to charge any fees due to the Glenn Patent Group  
Deposit Account No. 07-1445, Customer No. 22862. Applicant considers this document  
to be filed in a timely manner.